

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
February 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **February 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
GAS907	Avista Corporation	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
ELC933	California Pacific Electric Company	1	-	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	2	
ELC917	Commerce Energy, Inc.	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	3
ELC1372	Liberty Power Holdings LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	119	52	171	38	11	49	21	33	54	7	3	10	7	11	18	46	15	61	4	-	4	367	
ELC901	Pacificorp	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	10	10	20	1	-	1	-	3	3	1	-	1	-	3	3	5	1	6	1	-	1	35	
ELC338, GAS338, MUL338	Southern California Edison Company	71	39	110	18	4	22	8	7	15	7	5	12	3	1	4	38	9	47	4	2	6	216	
GAS904	Southern California Gas Company	58	22	80	8	3	11	2	7	9	1	1	2	-	-	-	24	8	32	4	-	4	138	
GAS905	Southwest Gas Corporation	5	-	5	1	-	1	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	9	
	Total	267	124	391	68	18	86	31	50	81	16	10	26	10	15	25	116	33	149	14	2	16	774	